



"A Customer First Company" December 2019

Welcome to the December 2019 Edition of "On the Move"

DC Metro Commuters - In 2020 Your Phone May Replace Your SmarTrip Card

Coming sometime in 2020 some commuters in the metro DC area will be able to use their phones to pay for Metro and bus rides. Currently, Metro has not announced exactly when mobile payments will be accepted however, Metro's General Manager is confident that those commuters with iPhones and Apple Watches may be able to take advantage of the service this winter. Other payment platforms such as Google Play will also likely launch in 2020.



Source: www.flickr.com

Commuters will need to create a "virtual" SmarTrip on their phones using services such as Apple Wallet. Once this card is created, they can tap their phones anywhere a SmarTrip card is accepted. Currently, Metro has not released the details of their fee agreements but described them as similar to what Metro pays for credit card transactions.

In addition to the new options to pay, Metro is also working on its own separate SmarTrip payment app.

This app is scheduled to roll out sometime this summer. Just like the SmarTrip website, this app will allow commuters to manage their SmartBenefits.

An advantage of using the mobile payments is that it should make it easier for riders to buy unlimited-ride passes and load money onto SmarTrip accounts. Also, some of the payment options will allow commuters to use multiple cards on a single phone. This would allow a family with several individuals to tap a single phone multiple times if they toggle between different cards between each tap. Another advantage is simply not having to carry around a SmarTrip card.

To make this new option work, commuters will need to create a SmartTrip on their phones in Apple Wallet, the SmarTrip app or other accepted payment systems. Commuters can either go to an online SmarTrip account and add the phone as a new SmarTrip card or physically tap the phone to an existing SmarTrip card that the rider wants to transfer onto the phone. With the transfer method their SmarTrip card will permanently be disabled since the phone will essentially take over that card's serial number and other details.

The SmarTrip mobile payment will cover Metro services as well as regional bus systems such as Montgomery County's Ride On, Prince George's County's TheBus, Alexandria's DASH, Arlington's ART Bus, Loudoun County Transit, OmniRide in the Prince William and Manassas areas, and Fairfax Connector.

Source: <https://wtop.com/tracking-metro-24-7/2019/12/how-your-phone-may-replace-your-smartrip/>

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Happy Holidays from the K&K Family

On behalf of the Trent family we would like to wish all our K&K riders and support personnel a Happy Holiday season.



It is our prayer that this season brings both joy and anticipation for all that a new year can bring. We are so blessed to have each of you as a part of our family.

Some Commuter New Year's Resolutions

Are you looking for more resolutions to add to your list? Here are a couple of suggestions you may want to consider:



1. Ditch the car – As a K&K Family member you already see the value of commuting alternatives such as vanpooling. Why not ditch the car in other areas of your life. If you live in the city try using public transportation around your home. Also, now is a

great time to bike to many of the areas around where you live. Plan your trips so you spend less time driving or perhaps rideshare to places around town with a friend.

2. Don't Drive Distracted - There are 3 types of distracted driving: cognitive, visual and manual. Make a decision this year to stay focused and free of distractions.

Considering adding these two resolutions to your list will help 2020 start off great.

K&K Connection December Birthdays

We would like to wish everyone born in December a very special HAPPY BIRTHDAY!

William "Keith" Trent
Sedrick Anderson
Carmen Daughtry
Robert Franklin
Edward Holmes
Michael Jarrells
Margaret Johnson
Colleen Jenkins
Robert Johnson
Augustus Joseph
Sheena Marshall
Roxanna Nunez
Michael Myers
Douglas Thompson
Donnie Via, Jr.
Jastar Singh
Timothy Willard

Linda Anthony
Wayne Brown
Randy Davis
Ryan David
Scott Doust
Dia Hayes
Eric Hines
Brent Howard
Earl James
Jaideep Karnik
Leslie Larkin
Debora Lopez
Dion Mealy
Tyler Piercy
John Schisa

Welcome to K&K Connections

We would like to say a BIG welcome to all our new riders. We are so privileged that you have decided to make K&K your vanpool company of choice.