



"A Customer First Company"

April 2019

Welcome to the April 2019 Edition of "On the Move"

K&K Family Spotlight

Recently we received an email highlighting two K&K members who are providing excellent customer service. Here is an excerpt from this email received by our K&K family member, Charles James.

Kudos, Kudos to Ms. Anita Anderson and Mr. Dominic Hardy!!!

1st: Ms. Anita Anderson (Ms. CUSTOMER SERVICE)

I can't say enough about the awesome job she does,... quickly responding to customers inquiries and has a great professional attitude. Before I became a K2K customer, she provided information with genuineness and clarity. Since I've become a customer, her professionalism has not waned. She is the epitome of Sophistication and Customer Care.

2nd: Mr. Dominic Hardy

He guides like a Shepherd and has the patience of Job. He manages the crew with understanding and has a great listening ear. He is a FANTASTIC Vanpool coordinator and I am very fortunate to be with the number 047 van.

Thank you, Charles James, for providing such great feedback. We are so appreciative of you being a part of K&K and your willingness to share your experience with us. If any of you have a family member you would like to highlight, please don't hesitate to contact Keith Trent.

May 17th is National Bike To Work Day

On May 17th many localities around the country will be celebrating National Bike to Work Day.



Photo Source: <http://www.biketoworkmetrodc.org/>

You can expect to see extra cyclist on the road as well as pit stops, and special tents set up to help support these cyclists.

How can you be safe sharing the road with cyclist? Here are a couple suggestions:

1. Always be on the lookout for cyclists.
2. Bicycles are entitled to ride in the lane of traffic.
3. If you pass a cyclist, do so safely.
4. Don't harass cyclists.
5. Pay attention to your surroundings.
6. Be careful when backing up or opening your car door.
7. Look left and right before pulling out onto a road.
8. Yield to cyclists – even if you don't have to.

All drivers have a tremendous responsibility to use caution while sharing the road. Please exercise patience while commuting to work.

Source: <https://www.nelsonboydlaw.com/blog/articles/bicycle-safety-tips-for-motorists/>

Visit us at: www.ridek2k.com
Or Contact us at: info@ridek2k.com
PO Box 2010, Chester, VA 23831
Local: (804) 275-3872 Fax: (804) 275-3873

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Is a Solution to Congestion on I-95 Coming?

The Virginia General Assembly is launching new legislation that will require the state transportation board to study ways to improve traffic flow on I-95 throughout the state.



A significant portion of the study will be dedicated to relieving traffic along the 50 miles that run from south of Fredericksburg to Northern Virginia.

"I-95 is one of the most complex transportation corridors in our Commonwealth," said State Secretary of Transportation Shannon Valentine. "This study creates an opportunity to examine the use and needs of I-95 with the goals of relieving congestion, increasing safety and advancing Virginia's economic competitiveness."

Some ideas that have already surfaced include quicker response times to crashes and increasing ridesharing and public transit.

Public meetings on the proposed projects are scheduled for May 9 in Fredericksburg and May 13 in Northern Virginia.

Source: <https://wamu.org/story/19/04/12/virginia-launches-new-study-on-ways-to-fix-i-95-congestion/#.XMGrH-hKt00>

K&K Connections March and April Birthdays

We would like to wish everyone born in March and April a very special HAPPY BIRTHDAY!

Linda Carter-Ashby
Gopinata Cheliah
Chandler Cochran
Cassandra Farrell
Titina Fauntleory
Edward Merryman
Gabrielle Evans
Jessica Gonzales
Michael Hughes
Ta'Shima Oliphant
Michael Richardson
Angela Robinson
Alexander Salunga
Garfield Washington
Lakisha Williams
Rahul Shah
Keta Fetters
Anita Anderson
Emmanuel Anum
Christopher Brown
Beth Ann Cordova
Christopher Norman
Rhoan Burnard
Everette Cannon
Patricia Neblett
Stenovia Roberts
Ronnie Holmes
Ricardo Phillips
Ashley Redwood
Shepherd White
Kenneth Sayko
Michael Troyer
Daniel Russell
James Roots
Krystle Yozzo

Lester Bautista
Chris Clark
Michael Cobb
Jimmy Cornish
Justin Dillard
Mark Estes
Raven Givens
Thomas Harrell
Roland Irions
Leslie Lee
James Myers
Susan Nesbit
Opal Revels
Pamela Ridley
Sam Scott
Tony Truong
Kent Allredge
John Baggett
Nikisha Bailey
Alva Brignoni
Patrick Cihak
Philip Fickes
Edward Crook
June French
Corey Gates
Marcie Henry
April Higgs
Jerry Mori
Cathy Mosser
Mayank Patel
Curtis Porter
Kevin Puryear
Peter Rodman
Mark Whitener

Welcome to K&K Connections

We would like to say a BIG welcome to all our new riders. We are so privileged that you have decided to make K&K your vanpool company of choice.